

Springdale Fire Department

Policy & Procedures Manual

Volume 2 – Operations

Section 201 – Personnel Safety

201.8 – Response to a “MAYDAY”

When the Incident Commander receives a MAYDAY call, Command shall acknowledge the MAYDAY and notify all personnel to maintain radio silence to allow the firefighter(s) calling the MAYDAY to continue giving information.

The Incident Commander shall attempt to gather additional information from personnel who transmit a MAYDAY concerning what may be needed to facilitate a rapid rescue from the hazard and or what equipment, tools, or other resources may be needed to improve conditions for those personnel.

Once all information is gathered the Incident Commander shall activate the Rapid Intervention Team (RIT). The Incident Commander shall notify fire dispatch on Fire 1 to dispatch 2 additional Engines and 1 additional Squad.

All crews that were not part of the interior attack shall report to personnel staging and maintain group integrity awaiting further assignments. The primary focus of the Incident Commander will be directing the Rapid Intervention Team on locating the firefighter(s) and providing a quick and rapid route for removal.

All unassigned Chief Officers shall immediately report to the Command Post to fulfill designated support roles. The Incident Commander may assign these roles to personnel in staging if necessary. The priority roles assigned by the Incident Commander when a MAYDAY is called are:

Safety Officer

- Monitoring incident operations from a safety standpoint.
- Communicate any actions taken to the IC.

Accountability Officer (Car 6)

- Maintaining on scene personnel accountability.
- Relaying non critical communications to groups located in staging.

Communications Officer

- All communications with dispatch on Fire 1.
- Communicating with additional responding units on Fire 1.